Thank you for using our products and services (hereinafter referred to as "Services").

This Agreement constitutes a legally binding agreement between you and Cloudopt and sets forth your legal rights and obligations to use the Cloudopt Service. If you use the Cloudopt service or check the consent, you will be deemed to have agreed to this agreement. If you do not agree to the all terms of this Agreement, you may not use the Services.

For users in mainland China, the term "Cloudopt" mentioned in this agreement refers to Shenzhen Fanwang Technology Co., Ltd.

This Agreement is an agreement between you and Cloudopt regarding your use of the Cloudopt Service or its websites, apps, mini programs, etc. This Agreement stipulates yours and Cloudopt's rights and obligations with respect to your license to use the Software.

Our range of services is very broad, so some additional terms or product requirements (including age requirements) are sometimes applied. Additional terms will be provided with the relevant services and will become part of your agreement with us after you use them.

- 1. If you are a minor, you should read this agreement with your parent or guardian before deciding to use the Services to ensure they understand the content of the agreement. You may not use the Services without the consent of your parent or guardian. By using the Services, you represent and warrant that you are 18 years of age or older or that you have obtained permission from your parent or guardian to use the Services.
- 2. If you use the Services in mainland China, in accordance with the relevant regulations of the Chinese Government, in some cases it is necessary to complete the real-name system or to compulsorily bind the mobile number. Cloudopt will have the right to review the materials you submit and refuse to provide the Services when the real-name system is not completed.

- 3. Do not abuse our services. For example, do not interfere with the Services or try to access them in ways other than the interfaces and instructions we provide. You can only use our services to the extent permitted by law (including applicable export and re-export control laws and regulations). If you do not comply with our terms or policies, or if we are investigating suspicious misconduct, we may suspend or discontinue the Services to you.
- 4. Using the Services does not give you any intellectual property rights over our services or the content you access. You may not use any content in a service unless you obtain permission from the content owner or otherwise obtain legal permission. This clause does not grant you the right to use any trademark or logo used in the Services. Do not delete, hide or alter any legal statements that appear on or with the Services.
- 5. To ensure the security of your account, you are responsible for activities occurring on or through your Cloudopt account, including, but not limited to, statements.
- 6. If you publish or upload illegal content on Cloudopt services, websites, apps, Mini Programs, etc., which seriously infringes the brand image of Cloudopt, Cloudopt will have the right to delete relevant content and ban the account.
- 7. We will perform our services at a commercially reasonable level of skills and obligations, but we will not be able to commit ourselves to some service matters.
- 8. In case of conflict between this clause and the additional clause, the additional clause shall prevail.
- 9. You agree to use this service fairly, accept this Agreement and comply with all applicable laws and regulations. You hereby agree not to use this service in the following cases:
- (1) To upload, download, store, disseminate, send or provide any illegal, threatening, harmful, defamatory, insulting, violent, obscene, racial or ethnic discrimination, or other offensive content;

- (2) Infringement of the privacy rights, trade secrets, trademarks, copyrights, authoritarianism and other rights of others;
- (3) To participate in any illicit trade, such as trafficking in firearms, narcotics, drugs or other illegal commodities;
- (4) Planning or involvement in illegal activities, such as money-laundering and fraud:
- (5) Conducting transactions with invalid bank accounts or with other persons' bank accounts;
  - (6) other violations of national laws, regulations, policies or this Agreement.
- 10. We are not liable for any damage or compensation if you cannot use this service because it is outside the scope of this service and is not under the control of Cloudopt. These situations include, but are not limited to, the following:
- (1) Service suspension during planned maintenance or software or hardware updating;
- (2) Data transmission interruption due to operator system failure or network connection failure;
- (3) Service interruption caused by force majeure, such as typhoons, earthquakes, power outages, floods, wars or terrorist attacks;
- (4) Failure of the service function caused by the failure of the third-party payment service;
- (5) The service was interrupted due to the suspension of operations by virtual digital service providers or operators;

- (6) System service interruption caused by malicious software, denial of service attack or other hacker attacks;
- 11. Cloudopt shall grant you a revocable, non-exclusive and non-transferable license (hereinafter referred to as "this license") under this Agreement to use the services provided by Cloudopt under this Agreement. You must ensure that Cloudopt's rights and interests are not infringed during use.
- 12. If you have any problem with using the Cloudopt service, you can send it to support@cloudopt.net by mail.

All rights to interpret and modify this Agreement are owned by Cloudopt.

This is policy version 2019-01, which came into effect on 20.01.2019.